

**NPS Concessions Management Advisory Board Meeting  
The Ahwahnee Hotel, Yosemite National Park**

**Wednesday, October 21, 2009**

**9:00 AM**

**Welcome –**

*Jo Pendry, Commercial Services Program Chief  
Dave Uberuaga (Acting), Superintendent Yosemite National Park*

**Convene Business Meeting**

***(Call to Order/Introductions/Agenda Review/Approve Minutes)***  
*Dr. James J. Eyster, Chairman*

**NPS Leadership Introduction**

**Concession Contracting Status Update and Regional Chiefs' Reports**

*Debra Hecox, Planning and Development, Branch Chief, Commercial Services Program Regional Chiefs of Concession (or designated representative): Chris Bockmon, Alaska Region; Jacque Lavelle, Intermountain Region; Sandy Poole, Midwest Region; Ethan McKinley, Northeast Region; Steve LeBel, National Capital Region; Anne Dubinsky Altman, Pacific West Region; Debra Hecox, representing Southeast Region*

**Rate Approval Review and Standards, Evaluations, and Rate Approval (SERA) Project Update**

*Deborah Harvey, Branch Chief, Contract and Asset Management*

**Report on Professionalization of Commercial Services Program – Human Capital Strategy**

*Ernest Jutte and Study Consultants*

**NPHA Concessioner Panel**

*Joseph Fassler, NPHA Chairman, Derrick Crandall, NPHA Counselor*

**New Business**

**5:00 PM**

**MEETING ADJOURNED**

**Thursday, October 22, 2009 (If needed)**

**9:00 AM**

**Business Meeting**

*Jo Pendry, Chief, Commercial Services Program*

**Noon**

**MEETING ADJOURNED**